SAULT COLLEGE OF APPLIED ARTS AND TECHNOLOGY SAULT STE. MARIE, ONTARIO



COURSE OUTLINE

COURSE TITLE: Introduction to Business

CODE NO.: BUS 100 **SEMESTER:** One

PROGRAM: Business

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DATE: June 2006 **PREVIOUS OUTLINE DATED**: June 05

APPROVED:

DEAN DATE

TOTAL CREDITS: Four

PREREQUISITE(S): N/A

LENGTH OF

COURSE: 16 Weeks TOTAL CREDIT HOURS: 64

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I. COURSE DESCRIPTION: This course enables the student to acquire the knowledge required to understand the concepts utilized in the contemporary business environment. Students will be able to identify the business concepts required to successfully manage a Business Entity in the Canadian and Global Market.

II. LEARNING OUTCOMES AND ELEMENTS OF THE PERFORMANCE:

(Generic Skills Learning Outcomes placement on the course outline will be determined and communicated at a later date.)

Upon successful completion of this course, the student will demonstrate the ability to:

1. Describe the business trends which cultivate a business in a diverse global environment.

Elements of the performance:

- Explain how to manage business within the dynamic business environment.
- Describe how economic issues affect business.
- Predict how competition behaves in a global environment

This learning outcome will constitute 22% of the course.

2. Compare and contrast various legal forms of business ownership and describe ethics in relation to small business.

Elements of the performance:

- Explain how the role of government affects business.
- Create and interpret a code ethics for various businesses.
- Design a social responsibility program for a small business.
- Compare and contrast legal forms of business ownership.
- Describe entrepreneurship and its relationship to small business.

This learning outcome will constitute 34% of the course.

3. Explain the role and traits of a successful leader, outline various organizational structures, and develop production strategies to satisfy customers locally and globally.

Elements of the performance:

- Describe management roles vs. leadership roles.
- Consider the impact of organizational structures on business.
- Identify organizational structures and explain the relationship between the various departments or functions within an organization.
- Apply knowledge of functional areas to small and large business environments.
- Consider the impact of individual functional areas on other areas of the organization and their impact on how individuals and departments function.
- Support information sharing among the functional areas of an organization.

- Participate effectively in multi-functional teams.
- Take into account the role of quality control and quality assurance procedures, systems and standards in satisfying customer needs.
- Consider the role of production design in employee satisfaction and productivity.

This learning outcome will constitute 22% of the course.

4. Apply knowledge of the human resources function to the operation of an organization.

Elements of the performance:

- Research, describe, and analyse various motivational techniques.
- Recognize the role of the human resources function in the strategic business plan of an organization.
- Identify the changing role of human resources in policy formulation and future planning.
- Describe principles of human resources related to recruitment, selection, hiring, dismissal, compensation packages and benefits.
- Understand employee-management issues and relations.

This learning outcome will constitute 22% of the course.

III TOPICS

- 1. Business Trends: Cultivating a Business in Diverse Global Environments.
- 2. Business Ownership and Small Business.
- 3. Leadership, Organization, and Production to Satisfy Customers.
- 4. Managing of Human Resources

IV. REQUIRED RESOURCES/TEXTS/MATERIALS:

Nickels, McHugh, McHugh, Berman, Cossa, Understanding Canadian Business5th <u>Canadian</u> <u>Edition</u>, McGraw-Hill Ryerson

ISBN 0-07-092199-7

On-line resources providing students with a study guide and reference materials support course material. Students are advised to make good use of the companion website. The Professor may from time to time request that students complete and submit an assignment using on-line resources.

Library Resources: Globe and Mail Report on Business, Financial Post, Toronto Star Report on Business, Canadian Business and others.

V. EVALUATION PROCESS/GRADING SYSTEM

The following semester grades will be assigned to students in postsecondary courses:

<u>Grade</u>	<u>Definition</u>	Grade Point Equivalent
A+	90 - 100%	4.00
Α	80 - 89%	4.00
В	70 - 79%	3.00
С	60 - 69%	2.00
D	50 – 59%	1.00
F (Fail)	49% or below	0.00
CR (Credit)	Credit for diploma requirements has been	
	awarded.	
S	Satisfactory achievement in field/clinical	
	placement or non-graded subject areas.	
U	Unsatisfactory achievement in field/clinical	
	placement or non-graded subject area.	
X	A temporary grade limited to situations with	
	extenuating circumstances giving a student	
	additional time to complete the requirements	
	for a course.	
NR	Grade not reported to Registrar's office.	
W	Student has withdrawn from the course	
	without academic penalty	
TESTS:	The total weighting of the four tests will represent 70% of the final term grade.	
	The tests will be administered during the term as follows:	
Test #1:	Reference Chapters 1, 2, 3	(worth 25%)
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Test #2:	Reference Chapters 4, 5, 6	(worth 25%)
<u>Test #3:</u>	Reference Chapters 7, 8, 9	(worth 25%)
<u>Test #4:</u>	Reference Chapters 10, 11, 12, 13	(worth 25%)

Missed Tests

Students are expected to be present to write all tests with the class. If a student is unable to write a test because of illness or a legitimate emergency, that student must contact the professor prior to the class and provide an explanation, which is acceptable to the professor. Should the student fail to contact the professor, the student shall receive a **grade of zero** on the test.

IV. SPECIAL NOTES:

Special Needs:

If you are a student with special needs (e.g. physical limitations, visual impairments, hearing impairments, learning disabilities), you are encouraged to discuss required accommodations with the Special Needs Office, Room E1204 or call Extension. 493 so that support services may be arranged for you.

Retention of Course Outlines

It is the responsibility of the student to retain all course outlines for possible future use in acquiring advanced standing at other post-secondary institutions.

Plagiarism:

Students are directed to the definition of "academic dishonesty" in Student Rights and Responsibilities. Students who engage in "academic dishonesty" will receive an automatic failure for that submission and/or such other penalty, up to and including expulsion from the course/program, as may be decided by the professor/dean. In order to protect students from inadvertent plagiarism, to protect the copyright of the material referenced, and to credit the author of the material, it is the policy of the department to employ a documentation format for referencing source material.

Course outline amendments:

The Professor reserves the right to change the information contained in the course outline depending on the needs of the learner and the availability of resources.

Substitute course information is available in the Registrar's office.

VII. PRIOR LEARNING ASSESSMENTS:

Students who wish to apply for advanced credit in this course should consult the professor. Credit for prior learning will be given upon successful completion of a challenge exam or portfolio.

VIII. DIRECT CREDIT TRANSFERS:

Students who wish to apply for direct credit transfer (advanced standing) should obtain a direct credit transfer form from the Dean's secretary. Students will be required to provide a transcript and course outline related to the course in question. See the Academic calendar of events for time limits.

Attendance:

Students are expected to attend all scheduled classes. Attendance will be taken, or spot checks made, for each class.

Submitting Assigned Work:

All assignments, projects, questions, etc. must be submitted to the professor at the beginning of class on the due date. Once the class starts, any assignment, etc. which has not been submitted will be considered late. If no class is scheduled on the due date, students are required to deliver the assignments, etc. to the professor's office, by the deadline time. It is the student's responsibility to ensure that the professor gets his/her completed assignment, etc. Do not place the assignment, etc. in the professor's mailbox and do not deliver it to his/her office during class.

Return of Students' Work:

Tests, quizzes, assignments, etc. will be returned to students during one of the normal class times. Any student not present at that time must pick up his/her test, etc. at the professor's office within three weeks of that class. Tests, etc. not picked up within the three weeks will be discarded. End of semester tests, etc. will be held for three weeks following the end of the semester. If they have not been picked up within that three-week period, they will be discarded.

Students are required to retain their tests, quizzes, assignments, etc. in the event that there is a disagreement with the mark received and the mark recorded by the professor. If the student is not able to present the instrument in question, the professor's recorded mark will stand.

Questions &/or Concerns:

Students are urged to ask questions and to participate in and contribute to the class discussion. Students are also encouraged to read newspapers, magazines, etc. and to tune in to radio and television newscasts for economic and business news. This will make the subject more understandable, interesting, and practical. It will provide students the opportunity to better apply the theory and to enhance his/her opportunity for success in this course.

Classroom Decorum:

Students will respect the diversity and the dignity of those in the classroom. Student will respect the professor's right and duty to teach and students' right to learn without interference. Students who cause any interference with the objectives of the class will be asked to leave the classroom and will not be permitted to return until he/she commits in writing, typed, (a formal letter) that he/she will conduct themselves appropriately in the classroom. This letter will be addressed to the professor.

If a student is asked to leave the classroom a second time, he/she must make an appointment with the Dean for a disposition. At that time, a copy of the above letter will be given to the dean.

In the event that a student is asked to leave the classroom a third time, he/she will not be permitted back to the classroom for the rest of the semester. The Dean will also decide if any other action needs to be taken.

Students attending this class do so to study Introduction to Business. Therefore, no other activity will be permitted. Students who wish to engage in other activities will be asked to leave the classroom, as described above.

Other inappropriate behaviour includes, but not limited to, sleeping in class, or appearing to be sleeping in class, putting feet (foot) on the furniture, writing on the furniture, talking or otherwise communicating privately with other students, having a cell phone ring or talking on during class, etc.

It is the professor's intention to maintain proper classroom decorum at all times in order to provide the best possible learning and teaching environment.

Only those students who are properly registered for this course or those invited by the professor are permitted to be in the classroom.